

CITY UNION BANK LTD

How to Register in Xorkee/:-

Step 1 – Download the Xorkee app from the play store/app store Link for Google play store: https://play.google.com/store/apps/details?id=otl.xorkee Link for Apple store: https://apps.apple.com/in/app/xorkee/id1477063256

- Step 2 Select 'Phone' option
- Step 3 Enter your Xorkee id name according to your wish and check for availability.
- Step 4 Enter Mpin and confirm the same for future authentication (you may opt for face id/finger print)

How to Register in NB/MB:-

- Step 1 Go to your CUB online app/Internet Banking and select Digital signature menu
- Step 2 Select Digital Signature \rightarrow Register

Step 3 – Authenticate the registration process from Xorkee application (Ensure Xorkee app is active), you will be required to enter your handle id

- Step 4 Xorkee application will receive notification in the registerd mobile device
- **Step 5** Approve the notification in the device
- Step 6 Activate the handle id with OTP

Steps of doing Transaction using Soft Token:-

- $Step \ 1-Go \ to \ your \ Net \ Banking/Mobile \ Banking$
- Step 2- Select fund transfer option

Step 3 – Select one of the transaction option you wish (Own Account, Within CUB, IMPS, NEFT, and RTGS)

Step 4 – It will ask options like (OTP, Soft Token, Hard Token), select Soft Token

Step 5 – Go to your Xorkee app and authenticate with your Xorkee password then your fund transfer will be approved.